

NBP reports continuing successful operational recovery from the cyber-attack

Karachi, November 1, 2021: NBP reported continuing successful operational recovery from the cyber-attack on its systems which occurred on October 29th.

NBP has confirmed that more than 1,000 branches operated today and delivered regular banking services by processing 800,000 transactions of over Rs. 286 Billion. All ATMs were available for withdrawals by NBP clients with transactions of over Rs. 5 Billion being reported by more than 200,000 clients. This was a significant achievement by Team NBP as the first day of the month is critical given disbursement of salaries and pensions.

NBP remains confident of returning to fully normalized operations over the rest of this week. Its helpline (111-627-627) is available 24/7 to assist resolution of customer queries.