

EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: **National Bank of Pakistan.**
2. Method of Procurement: 36 (b) - **Single Stage Two Envelope Procedure.**
3. Title of Procurement: **Procurement of Call Centre Management Services**
4. Tender Inquiry No.: **NT-12/21/2018-1 & 01/22/2019-1**
5. PPRA Ref. No. (TSE): **TS375658E, dated: December 21, 2018**
6. Date & Time of Bid Submission: **February 6, 2019 at 11:00 a.m.**
7. Date & Time of Bid Opening: **February 6, 2019 at 11:30 a.m.**
8. No of Bids Received: **Four (04)**
9. Criteria for Bid Evaluation: **Compliance Base (Lowest Evaluated Bid).**
10. Details of Bid(s) Evaluation: As follows:

Name of Bidder	Marks		Evaluated Cost (PKR)* For 3-Years	Rules/Regulations/SBD*/ Policy/Basis for Rejection/ Acceptance as per Rule 35 of PP, 2004
	Technical (if applicable)	Financial (if applicable)		
M/s. Htech Solutions Pvt Ltd	Compliant	Yes	Rs. 406,296,000/-	Bid accepted as Lowest Evaluated Bid
M/s. Ufone Pak Telecom	Compliant	Yes	Rs. 407,044,080/-	2 nd Lowest
M/s. Sybrid Pvt Ltd	Compliant	Yes	Rs. 413,471,520/-	3 rd
M/s. Ibex-Virtual World Pvt	Compliant	Yes	Rs. 436,496,400/-	4 th

* All costs are inclusive of all applicable taxes

Lowest Evaluated Bidder: M/s. Htech Solutions Pvt Ltd.

11. Any other additional /supporting information, the procuring agency may like to share. - **NIL-**

Wing Head

Stationery Transport &
Engineering Procurement Wing
Procurement Division
Logistic Support Group
National Bank of Pakistan
Head Office
Karachi.