

“TENDER FOR PROCUREMENT OF CALL CENTER SERVERS”

Tender ID: NBP/ITD/P&VM/CC/13122013

National Bank of Pakistan (NBP) invites tax registered, eligible & qualified bidders to submit sealed bids for the Procurement of Eight (08) Servers with support & maintenance services for three (03) years in a transparent manner by adopting PPRA Rules, 2004. Details are as under:

DESCRIPTION	QUANTITY	LOCATION
Servers	08	Place and time of delivery will be according to Delivery Plan which will be provided by the IT Procurement and VM Wing at the time of contract finalization. It is mandatory for the successful vendor/bidder to deliver the goods as and when required throughout Pakistan.

The interested bidder shall be valid tax registered company compliant with Public Procurement Regulatory Authority (PPRA) rules and tax regulations of Pakistan. The bidder’s company should have been incorporated for at least three (3) years having the same business, have offices in major cities of Pakistan (such as Karachi, Lahore & Islamabad), stable financial outlook, not involved in any kind of lawsuits and having experience of assignments of similar nature in Pakistan. The bidder should also meet the qualification criteria and technical requirements mentioned in the Bidding documents. Bidding will be conducted using the Single Stage - Two Envelop Procedure in accordance with Rule 36 (b) of Public Procurement Rules 2004 (PPR 2004).

Interested bidders may collect the bidding documents / RFP from undersigned on or before Friday, December 20, 2013 after submitting a Non-Disclosure Agreement valid for 05 years (specimen of NDA may be obtained from the office of the undersigned) along with copy of CNIC and Authority Letter. Bids must be submitted & delivered accompanying all requisite documents to the address mentioned below not later than 11:00 AM on Monday, December 30, 2013. The bids will be opened in the presence of bidders on the same day at 03:30 PM. All bids must be accompanied by a bid security of not less than 02% of the total Bid Value, in currency of Pak Rupees. Photocopies of the relevant documents / certificates should be submitted as proof of the claims made. NBP reserves the right to verify / evaluate the claims made by the bidders independently.

Note: NBP reserves the right to cancel this project at any stage.

For more details please contact to the under-signed on following Telephone Numbers (92) 21 99213198, (92) 21 99062585 or (92) 21 220100-30 Ext 2815.

**Head I.T. P & VM Wing,
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