

# INVITATION OF PROPOSALS CALL CENTRE SERVICES

National Bank of Pakistan intends to outsource management and operations of Call Centre Services and invites Technical and Financial Proposals under PPRA's single stage two envelopes bidding procedure from reputed Pakistani Firms registered with the General Sales Tax/Income Tax Departments and having experience of managing/operating Call Centre independently.

Detailed terms and conditions, Scope of Work and the procedure for submitting the proposals/bids is given in the Bidding Documents/RFP, which may be obtained from the address given below during working hours from Monday through Friday against payment of Rs.1000/- (Rupees One Thousand only) in shape of payment order (non-refundable) favoring NBP.

Proposals must reach on or before 25<sup>th</sup> August 2012 (not later than 11.00 am) on the given address, which shall be acknowledged at 11.30 am on the same date before the bidders who like to be present.

This advertisement is also available on NBP and PPRA websites.

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