



National Bank of Pakistan
نیشنل بینک آف پاکستان

Press Release
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NBP Advances Technology to Power Smarter and Safer Banking Solutions

Karachi, 19 May 2025 — In pursuit of innovation and excellence in customer service, National Bank of Pakistan (NBP) has successfully completed a major upgrade of its banking technology platform. This strategic enhancement demonstrates NBP's ongoing commitment to harnessing modern innovations to streamline operations.

The improved banking platform introduces a suite of enhancements, including accelerated transaction processing, significantly reduced system downtime, and greater operational efficiency across branches and digital channels. The modern infrastructure enables NBP to offer faster, smarter, and more secure banking services to millions of customers nationwide and internationally.

In addition to performance improvements, the system advancement brings state-of-the-art security features, offering stronger data protection while minimizing potential vulnerabilities. Customers will also benefit from more intuitive mobile and digital banking services, powered by technology-driven insights and personalized financial tools.

NBP's investment in modernizing its banking infrastructure reflects our long-term vision of transforming NBP into a tech-enabled, customer-centric institution. With this transformation, the bank has positioned itself to serve its customers with enhanced agility, reliability, and convenience, while aligning with global best practices in digital banking and regulatory compliance.

The platform is designed with scalability in mind, supporting future growth, new branch integrations, and expansion across digital touchpoints. It is also optimized for seamless integration with fintech platforms and third-party services, promoting a more connected and innovative banking ecosystem, laying the foundation for future digital and advanced banking services.

NBP extends its sincere appreciation to its valued customers for their continued support and trust during this critical transformation. This achievement marks a significant step forward in the Bank's mission to deliver world-class banking experiences, both in Pakistan and globally.