



Mr. Saeed Ahmad, President and CEO, National Bank of Pakistan inaugurating Pensioner's Facilitation Desk at NBP Head Office, Karachi

NBP OPENS FACILITATION DESK FOR ITS RETIRED EMPLOYEES

Karachi, March 27, 2018 - Pensioners' facilitation desk is one-window-solution and caters to Pensions, Provident Fund, Group Insurance, Benevolent Fund Grant, Gratuity, Post-Retirement Medical Facilities and other ancillary post-retirement facilities entitled to the ex-employees of NBP. The desk is opened at the Karachi Main Branch and it is yet another initiative from NBP for ease and convenience of NBP pensioners. It has been established with the view to serve those who have given their best years of life to NBP by making it one of the leading banks in the country.

Saeed Ahmad, NBP President, at the inauguration of Pensioner's Facilitation Desk said, "I urge NBP staff to treat our pensioners with kindness, patience and make things easy for them while processing. This desk has been opened exclusively to facilitate them in a conducive environment and to recognize their contribution to the Bank. We need to facilitate them in every possible way. They should be given respect and their matters should be resolved on priority basis."

This pensioner facilitation desk for NBP retired employees is part of the ongoing initiatives of the current management to improve the quality of services being offered to the stakeholders including depositors, borrowers, shareholders, employees both current and the past.