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## **PRESS RELEASE**

## NBP MAKES EXTRA ARRANGEMENTS FOR PENSIONERS

## ADDITIONAL BOOTHS SETUP FOR MALE AND FEMALE PENSIONERS

Karachi December 01, 2011: On the first day of the month, National Bank of Pakistan took extra measures for the convenience of pensioners. At some of the locations NBP staff started working well before the scheduled banking hours to meet escalating requirements of the pensioners who gathered much earlier than the scheduled time. In order to further facilitate old age pensioners the Bank set up additional counters for male and female separately and also made proper arrangements for water, washrooms and sitting area. The staff serving pensioners at the branches is strictly ordered to provide best possible service to pensioners and Regional Heads are also directed to visit the designated branches to ensure smooth disbursement of payments to pensioners.

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