



NBP Digital

How to Reset MPIN?



Sign In using your Username and Password

Step 1

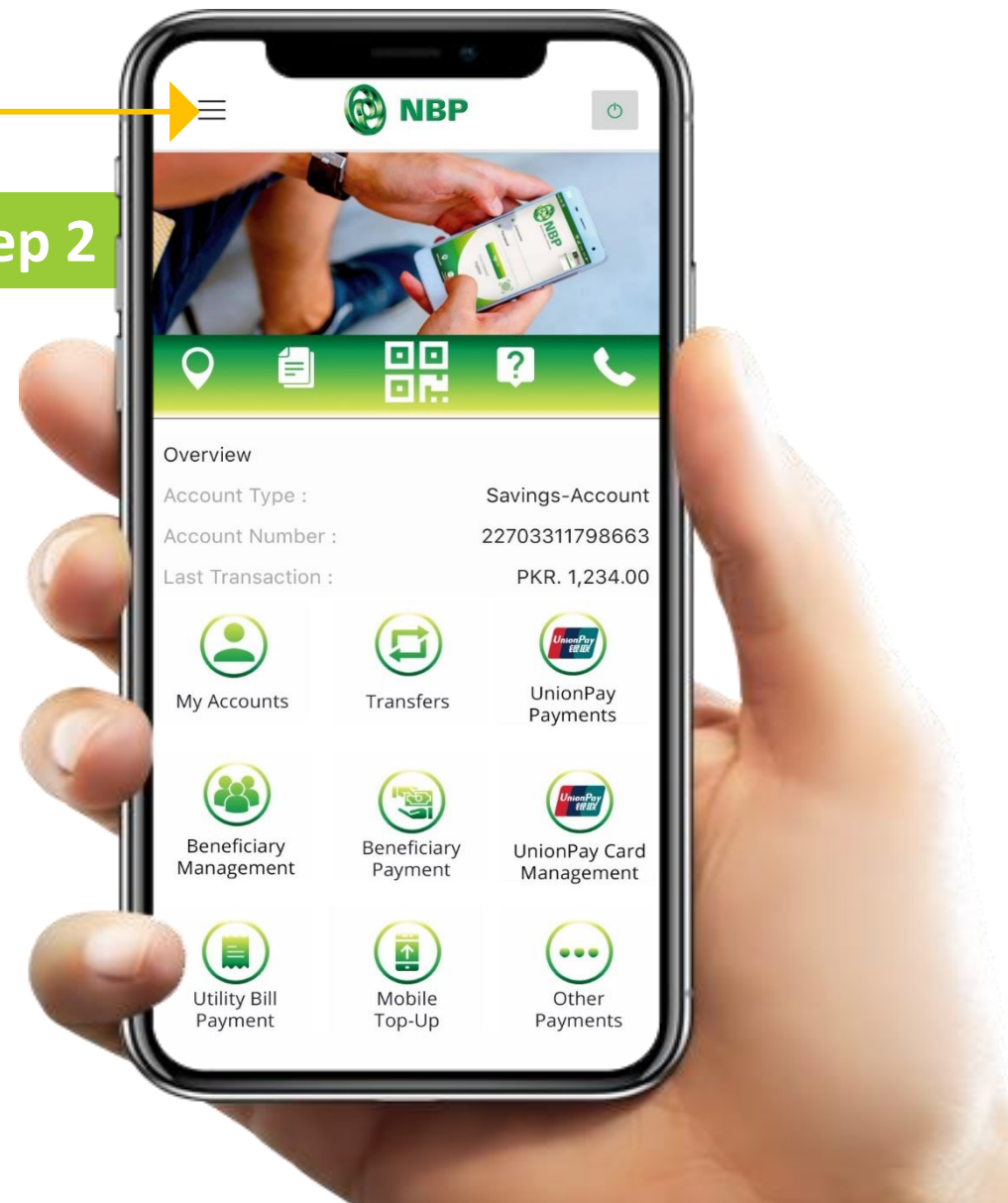




Tap on Hamburger Menu

Hamburger
Menu

Step 2

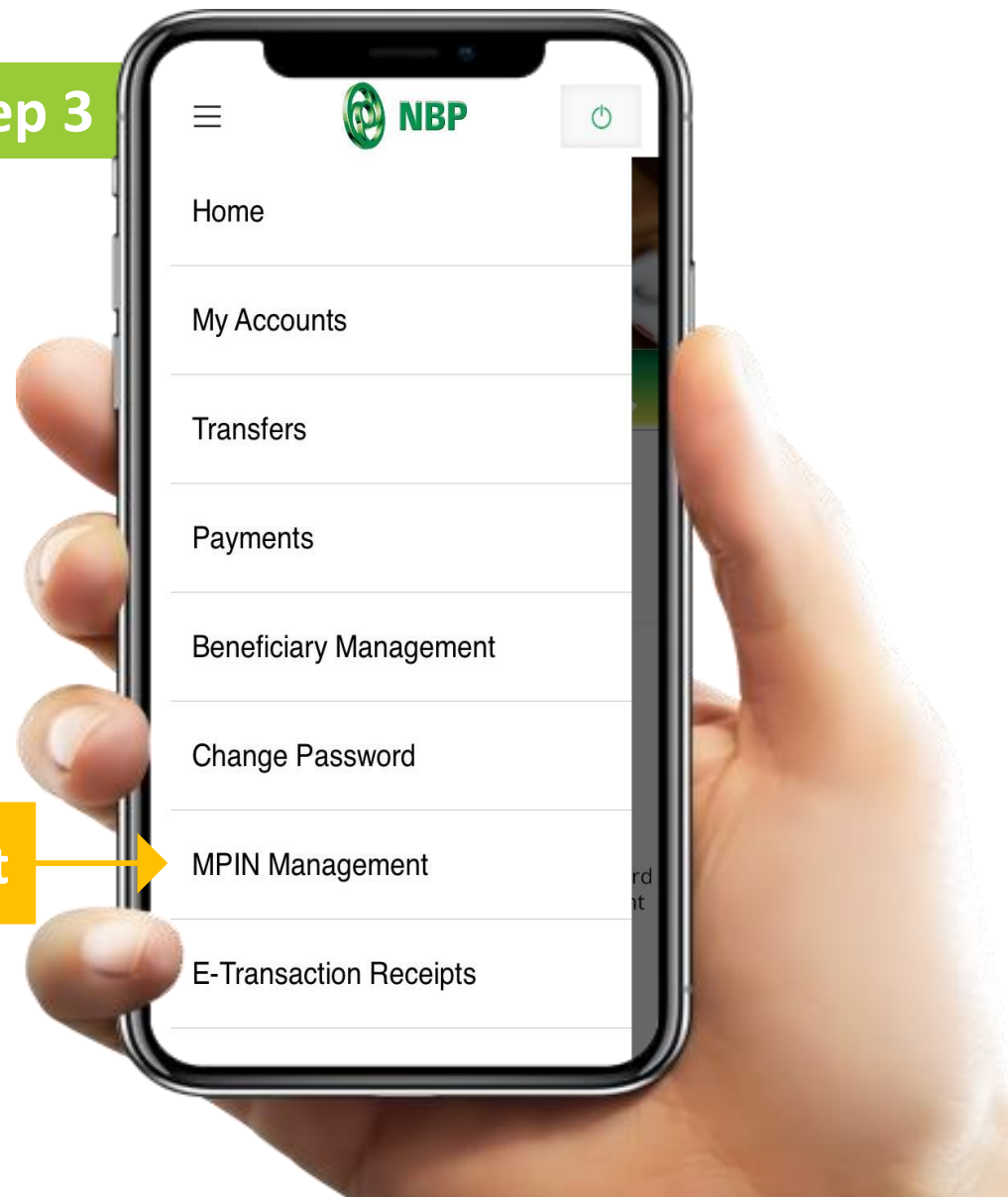




Tap on MPIN Management

Step 3

MPIN Management

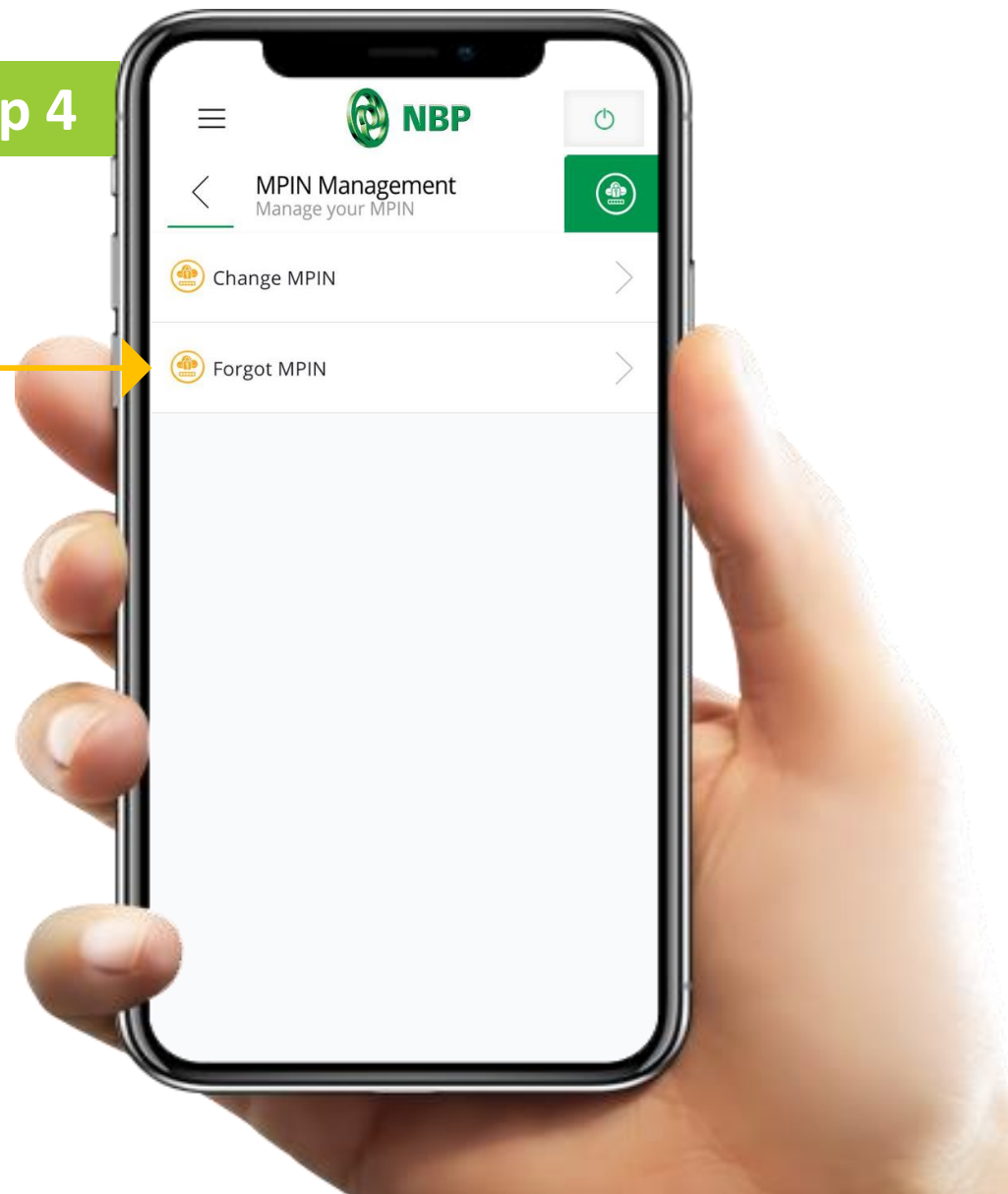




Step 4

Forgot MPIN

Tap on Forgot MPIN





Enter:

- **Debit Card/ATM Card Number**
 - **Debit Card/ATM Card PIN**
 - **CNIC Number**
- And Tap on SUBMIT Button.**

Step 5

The image shows a hand holding a smartphone displaying the NBP app interface. The screen is titled "Forgot MPIN" with a subtitle "Get new MPIN". It features three input fields: "Enter Debit/ATM Card Number" with the value "6243860012341234", "Enter Debit/ATM Card PIN" with the value "****", and "Enter CNIC" with the value "42100-1234567-8". A green "Submit" button is at the bottom.



**Enter New MPIN and Re-
Enter new MPIN to create a
new one.**

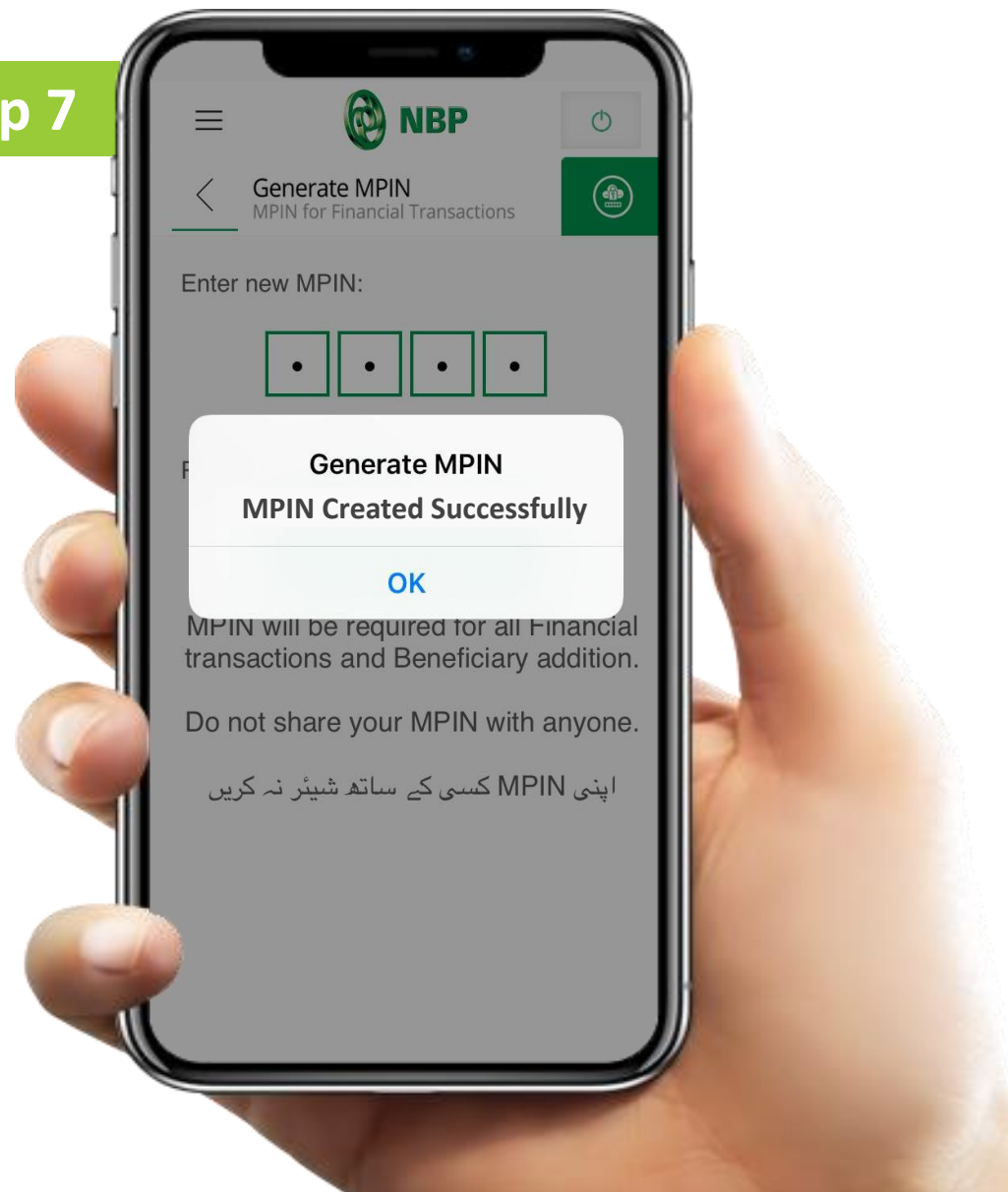
Step 6

The image shows a hand holding a smartphone displaying the NBP app interface. The screen shows the 'Generate MPIN' screen with the title 'Generate MPIN' and subtitle 'MPIN for Financial Transactions'. Below the title, there are two input fields for entering a new MPIN, each consisting of four boxes. Below the input fields, there is a message: 'MPIN will be required for all Financial transactions and Beneficiary addition. Do not share your MPIN with anyone.' followed by the same message in Urdu: 'اپنی MPIN کسی کے ساتھ شیئر نہ کریں'.



Message of MPIN created Successfully will appear on Screen. Tap OK to proceed further.

Step 7





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