

**EVALUATION REPORT**  
**(As Per Rule 35 of PP Rules, 2004)**

1. Name of Procuring Agency: **National Bank of Pakistan.**
2. Method of Procurement: 36 (b) - **Single Stage Two Envelope Procedure.**
3. Title of Procurement: **Customer Satisfaction Survey & Mystery Shopping - 2019**
4. Tender Inquiry No.: **NT-12/07/2018-1, 07/12/2018,**
5. PPRA Ref. No. (TSE): **TS374216E, 07/12/2018,**
6. Date & Time of Bid Submission: **December 26, 2018 at 11:00 a.m.**
7. Date & Time of Bid Opening: **December 26, 2018 at 11:30 a.m.**
8. No of Bids Received: **Four (04)**
9. Criteria for Bid Evaluation: Compliance Based mentioned in the RFP/Bidding documents.
10. Details of Bid(s) Evaluation: As follows:

Name of Bidder	Marks		Evaluated Cost (PKR)*	Rules/Regulations/SBD*/ Policy/Basis for Rejection/ Acceptance as per Rule 35 of PP, 2004
	Technical (if applicable)	Financial (if applicable)		
M/s. IRIS Communication	Compliant	Yes	<u>2,795,338/-</u>	Bid accepted as Lowest Evaluated Bid
M/s. EY Ford Rhodes	Compliant	Yes	4,950,000/-	2 <sup>nd</sup> Lowest
M/s. Apex Consulting	Non Compliant	No	---	Reject due to non compliant
M/s. GAT Consulting	Non Compliant	No	---	Reject due to non compliant

\* All costs are inclusive of all applicable taxes

**Lowest Evaluated Bidder: M/s. IRIS Communication**

11. Any other additional / supporting information, the procuring agency may like to share.  
Nil-

**Wing Head**

Stationery, Transport &  
Engineering Procurement Wing  
Logistic Support Group