

3. Title of Procurement: Procurement of Call Centre Management Services

4. Tender Inquiry No.: NT-12/21/2018-1 & 01/22/2019-1

5. PPRA Ref. No. (TSE): TS375658E, dated: December 21, 2018

6. Date & Time of Bid Submission: February 6, 2019 at 11:00 a.m.

7. Date & Time of Bid Opening: February 6, 2019 at 11:30 a.m.

8. No of Bids Received: Four (04)


10. Details of Bid(s) Evaluation: As follows:

<table>
<thead>
<tr>
<th>Name of Bidder</th>
<th>Marks</th>
<th>Evaluated Cost (PKR)* For 3-Years</th>
<th>Rules/Regulations/SBD*/Policy/Basis for Rejection/Acceptance as per Rule 35 of PP, 2004</th>
</tr>
</thead>
<tbody>
<tr>
<td>M/s. Htech Solutions Pvt Ltd</td>
<td>Compliant Yes</td>
<td>Rs. 406,296,000/-</td>
<td>Bid accepted as Lowest Evaluated Bid</td>
</tr>
<tr>
<td>M/s. Ufone Pak Telecom</td>
<td>Compliant Yes</td>
<td>Rs. 407,044,080/-</td>
<td>2nd Lowest</td>
</tr>
<tr>
<td>M/s. Sybrid Pvt Ltd</td>
<td>Compliant Yes</td>
<td>Rs. 413,471,520/-</td>
<td>3rd</td>
</tr>
<tr>
<td>M/s. Ibex-Virtual World Pvt</td>
<td>Compliant Yes</td>
<td>Rs. 436,496,400/-</td>
<td>4th</td>
</tr>
</tbody>
</table>

* All costs are inclusive of all applicable taxes

Lowest Evaluated Bidder: M/s. Htech Solutions Pvt Ltd.

11. Any other additional /supporting information, the procuring agency may like to share. – NIL-

**Wing Head**
Stationery Transport & Engineering Procurement Wing
Procurement Division
Logistic Support Group
National Bank of Pakistan
Head Office
Karachi.