

EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: National Bank of Pakistan
2. Method of Procurement: 36 (b) - Single Stage Two Envelope Procedure
3. Title of Procurement: Tender for Mystery Shopping and Baseline Study on Services Quality
4. Tender Inquiry No.: NBP/LSG/CRBG/22022016
5. PPRA Ref. No. (TSE): TS268809E
6. Date & Time of Bid Submission: March 10, 2016 at 03:00 p.m.
7. Date & Time of Bid Opening: March 10, 2016 at 03:30 p.m.
8. No of Bids Received: Seven (07)
9. Criteria for Bid Evaluation: Mentioned in the attached RFP/Bidding documents.
10. Details of Bid(s) Evaluation: As follows

Name of Bidder	Marks		Total Evaluated Cost (PKR)*	Rule/Regulation/SBD*/Policy/Basis for Rejection/Acceptance as per Rule 35 of PP, 2004.
	Technical (If applicable)	Financial (If applicable)		
M/s. IRIS Communications	N/A	N/A	1,614,720/-	Lowest Evaluated Bid
M/s. Startex Marketing Services	N/A	N/A	1,787,200/-	-
M/s. Foresight Research (Pvt) Ltd.	N/A	N/A	2,571,271/-	-
M/s. Prontolinks (Pvt) Ltd.	N/A	N/A	N/A	Bid rejected as bidder provided misleading and un-verifiable information.
M/s. KPMG Taseer Haidi & Co.	N/A	N/A	N/A	Bid rejected as bidder technical proposal did not conform to the specified requirements.
M/s. MRB Pakistan (Pvt) Ltd.	N/A	N/A	N/A	Bid rejected as bidder technical proposal did not conform to the specified requirements.
M/s. Ipsos Pakistan (Pvt) Ltd.	N/A	N/A	N/A	Bid rejected as bidder technical proposal did not conform to the specified requirements.

* All costs are inclusive of all applicable taxes

Lowest Evaluated Bidder: M/s. IRIS Communications

11. Any other additional / supporting information, the procuring agency may like to share.

Wing Head ITPW
Logistic Support Group