

NATIONAL BANK OF PAKISTAN

INVITATION TO BID THROUGH EPADS

Procurement of Services of Human Resource Service Providers for NBP Call Centers (Karachi & Islamabad)

1. National Bank of Pakistan, invites bids from suppliers/firms registered with Income Tax and Sales Tax Departments and who are on Active Taxpayers List (ATL) of the Federal Board of Revenue for **Procurement of Services of Human Resource Service Providers for NBP Call Centers (Karachi & Islamabad)**.
2. E-Bidding documents, containing detailed terms and conditions, specifications and requirements etc. are available for the registered bidders on EPADS at <https://pa-epads.gov.pk>, <https://ppra.gov.pk> & <https://nbp.com.pk>.
3. The electronic bids must be submitted by using EPADS on or before **Tuesday, 04th August, 2026 at 11:00 AM**. Manual bids shall not be accepted. Electronic bids will be opened on the same day at **11:30 AM** in the presence of the Procurement Committee and the bidders who opt to participate at the following venue:

Committee Room# 3, 2nd Floor, NBP Head Office, I.I Chundrigar Road, Karachi.

Note:

1. Original Bid Security instrument amounting to **PKR. 3,000,000.00/- (Pakistani Rupees Three Million Only)** MUST be submitted to the office of the Department Head Tender, 3rd Floor, Procurement Division, NBP, Head Office Building, Karachi, before the online submission deadline of the bid. The scanned copy of the same must be uploaded on EPADS along with the proposed Bid(s). The acceptable forms of bid security are Pay Order, Demand Draft or Bankers Cheque from a scheduled bank valid for 180 Days.
2. Notification of the GRC constituted in terms of Rule 48 of PPRA Rules, 2004, is provided on EPADS at <https://eprocure.gov.pk> and on <https://www.nbp.com.pk>.
3. In case of any technical difficulty in using EPADS, prospective bidders may contact PPRA Team, Director MIS, Room No. 109, 1st Floor, FBC building, Sector G-5/2, Islamabad. Contact number 051-111-137-237.

This advertisement is available on NBP and PPRA website(s).

Department Head - Tender (O)

Procurement Division,
Logistics, Communications & Marketing Group,
National Bank of Pakistan
3rd Floor, Head Office Building, Karachi.
Tel. 021-38902590, 021-38902267

Divisional Head (A)

Procurement Division,
Logistics, Communications & Marketing Group,
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National Bank of Pakistan
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